



# Code of Conduct

Our Values - Guiding Principles

<i>DIGNITY</i>	<i>RELATIONSHIPS</i>	<i>COLLABORATION</i>	<i>INNOVATION</i>	<i>QUALITY</i>
<b><i>We have dignity when</i></b>	<b><i>We have good relationships when</i></b>	<b><i>We are collaborating when</i></b>	<b><i>We are innovative when</i></b>	<b><i>We achieve quality when</i></b>
<ul style="list-style-type: none"> <li>● we feel listened to</li> <li>● we are free to make our own decisions</li> <li>● we set ourselves challenges and take new risks</li> <li>● we are being supported to achieve our goals</li> <li>● our rights are being protected</li> </ul>	<ul style="list-style-type: none"> <li>● we trust each other</li> <li>● we communicate genuinely</li> <li>● we feel supported and valued</li> <li>● we feel confident to speak up for ourselves</li> <li>● we speak up for others</li> <li>● we all feel included</li> <li>● we are all treated fairly</li> <li>● we all feel safe</li> </ul>	<ul style="list-style-type: none"> <li>● we work together as equals</li> <li>● we value and acknowledge our differences</li> <li>● we support each others strengths</li> <li>● we can share our experiences openly and freely</li> <li>● we experience that our voices are heard equally</li> </ul>	<ul style="list-style-type: none"> <li>● we embrace diversity, creativity and technology</li> <li>● we challenge our boundaries, routines and expectations</li> <li>● We explore new ways of changing our world</li> <li>● we choose to make our future - inclusive by design</li> </ul>	<ul style="list-style-type: none"> <li>● we are striving to be our best</li> <li>● we accept our setbacks and choose better ways forward</li> <li>● we are playing by the rules and exceeding the standards</li> <li>● we are sharing our feedback and acting on ways to improve</li> <li>● we have holiday experiences that exceed our expectations.</li> </ul>
Standards 1: Rights	Standards 2: Participation and Inclusion	Standard 3: Individual Outcomes Standard 4: Feedback and Complaints	Standard 5: Service Access	Standard 6: Service Management

We acknowledge our work and our experiences occur on the lands of Aboriginal and Torres Strait Islander peoples and we continue to show our respect to them and their elders both past and present.